



New England Sounding Line



The newsletter of the National Network of Libraries of Medicine, New England Region, May - Jun. 1998, Vol. 8, No. 1

Hello Rhode Island!

by John A. Stey, Associate Director

I'll be there in two hours, that is after I finish writing this piece. Vacations always seem to start with a flurry of activity ranging from clearing off your desk to watering plants. Nobody wants to return from vacation to piles of work, a zillion e-mail messages and dead or dying rhododendrons. Remember to "set no mail" on any listserv that generates daily postings. After the Sturbridge meetings, Spring seems to evaporate as we made plans for MLA's Centennial Celebration and the RML Directors Meeting in the City of Brotherly Love.

At the Directors Meeting on May 22nd, discussion included NLM re-invention and the new DOCLINE, SERHOLD and Loansome Doc systems. As a pilot, NLM will be funding several consumer health projects involving public libraries in three or four regions. Consumer health is now a major initiative that NLM will be devoting programming and resources to in the next year.

For Network Members who were not able to attend MLA, check out the NLM homepage for summaries of NLM activity at MLA at http://www.nlm.nih.gov/pubs/techbull/mj98/mj98_mla.html. We will also post summaries of the DOCLINE and SERHOLD meetings on the listserv and NER homepage. MLA was a productive meeting and as usual, audio tapes of the entire meeting are available for loan from the NER office. (see page 10)

An RFP for public health projects is now posted on the NN/LM NER homepage. This new funding mechanism is the result of the NLM, NN/LM and CDC collaboration to provide access to information as well as connectivity for state and local public health workers. The URL is <http://www.nlm.nih.gov/ner/outreach/phrfp/rfp.html>.

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The 2nd Generation EFTS is in development and we anticipate piloting some of the new features that will enable inter-regional billing of ILLs late this summer. Most of the Region 01 EPS members have now migrated to EFTS. Check out the EFTS www site at <http://nnlmner.uchc.edu/efts/resources.html> for an updated list of new participants.

The Education Coordinator position remains vacant as we continue to interview prospective candidates. Nancy Putnam, Outreach Coordinator, is offering PubMed training in the region for those who have not had an opportunity to attend one of the ONLINE Training classes. See her note on page 3.

Keep cool this summer but first, check out the hot new look on the NER homepage.

Connecticut Maine Massachusetts New Hampshire Rhode Island Vermont

Check us out on the World Wide Web at <http://www.nlm.nih.gov/ner/>

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Grants and Grantsmanship

by Marion Holena Levine, Associate Director, UCHC Library

The Internet is a wonderful resource for grant information. The National Adjunct Faculty Guild has a great website with links to:

- Agencies, Foundations, and Organizations awarding grants;
- Databases of Funding Opportunities;
- E-mail lists to assist grant writers;
- Indices of Grants-Related websites;
- Templates of the forms used with government grant proposals; and
a list of tutorials available on the Internet.

In this last list there is a link to "The Weird Science of Bad Proposal Writing" website. You can check out this website at <http://www.sai.com/adjunct/nafggrant.html>.

Another very rich source of grantsmanship is the Foundation Center's Online Library at <http://fdncenter.org/onlib/onlib.html>. This site has an orientation to the grantseeking process for both non-profit organizations and individuals along with a Short Course in Proposal Writing. It's worth a look if you are thinking of writing a grant proposal and need some hints on how to effectively develop your good ideas.

Don't forget to sign up for the FEDIX Opportunity Alerting Service, a free on-line e-mail service delivering you targeted government research and education funding opportunities within your areas of interest. Sign up at <http://nscf.fie.com>.

NLM Chooses Voyager

Advanced Technology Libraries 27(4) April 1998

The National Library of Medicine (NLM), Bethesda, Maryland, has chosen Voyager, developed by Endeavor Information Systems (2200 East Devon Avenue, Suite 382, Des Plaines, IL 60018, 800/762-6300), as its new integrated library system. Voyager will replace a number of internal custom-built systems developed at NLM over the last 25 years.

Voyager will be used by NLM for acquisitions, serials control, cataloging, collection management, circulation, preservation, binding, and an OPAC. The OPAC will provide the retrieval engine for online access to the library's cataloging records for monographs, audiovisuals, and serials, replacing existing online access mechanisms such as Locator, CATLINE, AVLINE, and SERLINE.

The system will run on two Sun Enterprise 4000 servers and is licensed for 300 simultaneous users - 250 staff users and 50 OPAC users.

NLM staff will be working with Endeavor to add new features to the product, including a binding module and enhancements to the closed stack request module and serials processing to meet its internal processing requirements. Endeavor is expected to begin implementation of Voyager in the fall.

Host A Training Class

by **Maureen Czujak**, *National Online Training Center*

The National Online Training Center is in the process of developing the 1998-1999 schedule. Many institutions have been contacted with the invitation to act as a host site. The Trainers will be returning to many of the sites used in previous years, but they have also contacted institutions in areas where requests from librarians have come in during the past year.

In addition to offering the two-day *Introduction* course and the one-day *Making the Transition*, the Trainers will also be offering a class that is a half-day demonstration of PubMed and Internet Grateful Med but without hands-on.

The Trainers are hoping to offer this class in areas where computer labs, with the hardware requirements, are unavailable. What is needed for this particular class is a computer with an Internet network connection, excellent projection equipment, and a room that can accommodate 20-25 individuals comfortably. The projection equipment is of paramount importance since the class is "show and tell" and demonstrations.

If you know of a site, or your institution is interested in hosting any of the above classes, please contact Maureen K. Czujak at the National Online Training Center. Her e-mail is mczujak@nyam.org.

If your organization is interested in scheduling a class for your professional group, now is the time to contact the National Online Training Center. The schedule fills up exceedingly fast and there is the possibility of the Trainers being unavailable at the time requested.

The National Online Training Center would appreciate hearing from interested parties by July 31, 1998.

New/Noteworthy

by **Nancy Putnam**, *Outreach Coordinator*

Once again the new/noteworthy section on PubMed is new and noteworthy. It was updated on June 10 to include a sneak preview of anticipated changes.



The first item is a speed increasing enhancement to the system. This feature is expected to cut retrieval time of detailed searches from 18 seconds to 2 seconds, quite an improvement.

Next is the new additions of a cubby service. A place to store individual information and preferences, includ-

ing search strategies and citations from various searches all in one file. Additionally, it will provide access to features using individual preferences, such as tailored print commands.

A new sort option will provide for viewing citations in formats other than reverse chronological order, such as alphabetically using journal title. Happily, a ream of paper will no longer be needed to print out citations. A new feature will allow for the displaying and printing of selected citations in the brief format.

Check tags will be spotted in the advanced mode allowing users to easily limit their searches to fields such as human or English, as well as selecting options of the *Abridged Index Medicus* subset, or nursing and dental journal subsets.

Finally, the modify current query area will be replaced by a search history section that will allow easier manipulation of your query using numbered sets.

We are looking forward to all these wonderful changes and welcome any questions pertaining to them once they arrive. As a reminder, Nancy is always available to walk you through a search via phone (1-800-338-7657) or e-mail (nputnam@nso2.uchc.edu), or to visit your site for training.

PubMed Training Classes

by **Nancy Putnam**, *Outreach Coordinator*

We will be conducting PubMed training classes this summer throughout New England and would like to know who would be interested in attending. If you would like to host or attend a training class please contact Nancy at 860-679-4794 or nputnam@nso2.uchc.edu. She will be doing classes aimed at librarians as well as health care professionals, therefore if you think the staff at your institution would be interested in training please forward this message to them or make arrangements with Nancy to do a class for them. We want to assure that everyone who wants PubMed training receives it and can only do so with your help.

Get A Command Of PubMed

by **NN/LM Midcontinental Region**

The NN/LM MR has a PubMed help sheet for command language searchers. This one page guide lists the ELHILL Technique with the corresponding PubMed Technique and any comments about it's use. It is easily printable at <http://www.nlm.nih.gov/mr/pdf/pubmedbw.pdf>, a color version at [/mr/pdf/pubmed.pdf](http://www.nlm.nih.gov/mr/pdf/pubmed.pdf).



http://www.nlm.nih.gov/pubs/techbull/mj98/mj98_mla.html

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- MEDLARS Online Users' Meeting - Remarks
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- DOCLINE Questions and Answers

BIOETHICSLINE Regenerated

The BIOETHICS file was regenerated in mid-April 1998, at the same time that the 9804 (EM) BIOETHICS Update went online. This year's regeneration introduces:

- Twenty-five 1998 Bioethics Thesaurus Keywords;
- Two 1998 BIOETHICS Publication Types;
- 1998 MeSH (as generated by "maps" from Bioethics Thesaurus Keywords);
- Date formats that accommodate Year 2000 4-digit years for ranging (as well as 2-digit years for direct searches).

NLM Publications

Internet Directory

DOCLINE, Loansome Doc, and Relais...What Next?

by Rosalyn Leiderman, Collection Access Section, NLM

At the Medical Library Association, Annual Conference, a Sunrise Seminar was held on Tuesday, May 26, 1998. The discussion included DOCLINE and Loansome Doc system enhancements, the Relais implementation at the National Library of Medicine (NLM), and the next generation of DOCLINE, DOCUSER, and SERHOLD. A summary of the discussion follows.

DOCLINE - System Enhancements

In the LEND module, the phrase "Not Available" displayed for Options 5 and 6, was changed to "Future Option." In February 1998, the DOCLINE manual was updated with the system enhancements implemented in February 1997. The updated manual is only available through the Web. Future documentation will be updated only through the web version of the manual. The URL for the DOCLINE manual is **<http://www.nlm.nih.gov/psd/cas/docline/contents.html>**.

Loansome Doc - System Enhancements

Several system enhancements were completed for Loansome Doc. In January 1998, the ordering feature was added to PubMed. In April 1998, the following system enhancements were implemented:

1. The Loansome Doc feature was added to the side menu bar of the PubMed web site.
2. A Loansome Doc Home Page was established where users may learn about registering, retrieve status of orders, and update user information.
3. The Loansome Doc Registration Information Page was redesigned so that users read the registration information prior to registering. In addition, separate registration pages were designed for three user groups: U.S.A., Canada, and Other countries. The registration page for "Other countries" contains a hot link to a list of U.S. libraries that are willing to serve international users. NLM is gathering information from international libraries that are willing to serve international users. This will be a web site that is created and maintained by NLM. International Loansome Doc users will be able to link to the web site from the "Other countries" registration information page.
4. The Loansome Doc Registration Page was reformatted into the following four separate sections: Identification Information (Ordering Library ID, first and last names), Address Information (accommodates both domestic and international addresses), Delivery Information, and Login Information.
5. The Loansome Doc Copyright Notice is displayed as a separate page after the user clicks the "Order" button. The user reads the copyright notice and clicks either the "Accept" or "Decline" button. Then a list of documents to be ordered is displayed for the user to review and/or modify before sending the order.

DOCLINE - The Next Generation

NLM plans to redesign the DOCLINE system. NLM staff is currently discussing the specifications for the new system. These specifications represent our vision of the new system. No programming has begun, and these plans may change over the course of the year. The plan is to move the DOCLINE system from the mainframe to a new systems environment. NLM plans to retain current functionality, but add a limited number of new features. The new DOCLINE will be available only through the Internet with a web interface. NLM plans to implement the ISO ILL Protocol (10160 & 10161). Specifically, NLM will implement the ILL Protocol messages to allow users to send a request and respond to a request. The target date for the new DOCLINE system is Summer, 1999.

The new DOCLINE system will allow users to retrieve bibliographic citations from PubMed, Internet Grateful Med (IGM), and NLM's Integrated Library System, Voyager. NLM plans to eliminate mailing the DOCLINE statistical reports. NLM will continue to provide the data to users through an administrative function. The data could then be downloaded by the user.

Loansome Doc users will continue to search and retrieve citations through PubMed and IGM. They will place Loansome Doc orders that will be forwarded to their ordering library. They will have three administrative functions: registration, check status of orders, and updated user registration page. Loansome Doc users will not have access to DOCLINE.

DOCLINE Functions

In BORROW, users will continue to transfer Loansome Doc requests into DOCLINE, create requests to borrow journal articles, monographs, audiovisuals, and non-SERLINE titles. Also, users will be able to enter the bibliographic data for items that cannot be retrieved from any NLM systems. A new feature of the system will be a user profile that will be maintained for each user. This will eliminate repetitive keying for selected data fields (e.g., type of request [journal, monograph, audiovisual], form [copy, original], delivery method, comments, maxcost, and patron's name). NLM plans to retain the last data input in selected fields when the user logs off DOCLINE. Thus, at the next logon, the last data input will reappear so users will only need to change data in a few fields.

When NLM implements the ISO ILL protocol, it will eliminate the need for users to logoff one system and logon to another system to initiate a request. A DOCLINE participant may be logged onto a bibliographic utility or vendor system and decide that a request should go through their DOCLINE routing table. The user can specify that the request is to be sent to NLM for processing. The request will be sent through the Internet to NLM. NLM will authenticate that the user is a DOCLINE participant. The request will be added to the DOCLINE system and routed on the user's routing table. In addition, the ISO ILL protocol will allow a DOCLINE participant, logged onto DOCLINE, to send a request to a bibliographic utility or vendor system that has implemented the protocol in lieu of routing the request on its routing table. In this case, the user will specify the bibliographic utility or vendor system and NLM will send the request through the Internet without the user logging off of DOCLINE.

The remaining DOCLINE functions (receipt, lend, status, and cancel) will be available in the new system. NLM is discussing how these functions will be implemented.

NLM plans to cease mailing the paper copy of Statistical Reports after the new system is fully implemented. The data will be available for each library. At this time, NLM has not identified how the data will be displayed or retrieved.

QuickDoc

Jay Daly plans a QuickDoc interface with the new DOCLINE system. He plans to use the ISO ILL protocol.

DOCUSER / SERHOLD - The Next Generation

The new DOCLINE system will include the holdings information from SERHOLD and the institutional information (name, address, phone numbers, ILL policy, etc.) from DOCUSER. Access to the information will be through a web interface. Institutional information will be available to DOCLINE participants as well as the general public.

A new feature of DOCLINE will be administrative functions that will be available to users and the regional DOCLINE Coordinators. Users will be able to maintain their own institutional record, SERHOLD holdings data online, and using the administrative page, search for information on their Loansome Doc patrons. The regional DOCLINE Coordinators will be able to create and maintain institutional records. NLM is evaluating other possible administrative functions for users such as updating routing table changes online that would be forwarded to the regional DOCLINE Coordinator for review and approval. The regional DOCLINE Coordinator would approve the routing table and it would be updated in the system immediately.

Holdings data will be updated online through a web interface. Each library will be able to maintain current holdings information for DOCLINE routing. All libraries are encouraged to maintain their own holdings through online updating. SERHOLD data will be maintained in USMARC format.

NLM is developing plans for accepting an initial batch input from new SERHOLD libraries with significant holdings. Thereafter, these libraries are encouraged to maintain holdings online. In addition, NLM is developing plans for accepting an annual batch update from users who cannot switch to online and new members of a consortium which currently contributes batch data.

Testing of the new SERHOLD system will begin by the end of first quarter of calendar year 1999. Implementation will occur during the second quarter of calendar year 1999. The last batch update submission for 1999 (the current system) will be February 1999. The first batch submission for the new system will be scheduled for the year 2000.

Relais

Relais was fully implemented at NLM in May 1998. A short video was shown that described the document delivery process at NLM prior to the implementation of Relais and the benefits of Relais as it is implemented. NLM will be sending copies of the video entitled *Relais: A Document Delivery Solution at the National Library of Medicine - 1998* to the Regional Medical Libraries. Libraries may borrow a copy of the video through the RML.

Questions from the audience:

Question: We've been putting our serials information into OCLC and then it goes into SERHOLD. I've been told that we're going to have to select or go through a regional library to input our information that will be drawn off of OCLC into the SERHOLD database. Is this just a temporary measure until we're putting our SERHOLD information online? I am confused about this.

Answer: The majority of SERHOLD participants who submit their holdings via OCLC are in Region 3. Region 3 will probably load OCLC holdings at the end of this year. Because holdings are updated on an annual basis in batch mode, some holdings soon become out of date. Many regions have been encouraging libraries to update their holdings online. With the current Online SERHOLD system, there are only a few libraries that can update holdings. For example, there are four online SERHOLD codes for Ohio right now. With the new SERHOLD system, which is tentatively scheduled for implementation Summer, 1999, NLM plans that each library who wants to update their holdings will have the right to do so. It is up to both the RML and the SERHOLD participants to decide if they want to use the current online codes and have a "regional library" update their holdings or wait until the new SERHOLD system is available and update their holdings themselves.

Question: A similar question for Region 1 libraries who are now reporting their holdings through UCMP online. Will we no longer have to do that if we can do our SERHOLD holdings online directly?

Answer: We are encouraging every region to allow libraries to update their own holdings. We are currently having discussions with the Region 1 and Region 8 RMLs. Our goal is give every library the opportunity to update their own holdings.

Question: With the new SERHOLD will libraries be able to download their own holdings and in what formats?

Answer: At the SERHOLD coordinators meeting yesterday the ability to download holdings on demand was requested. With the new system, we had planned for libraries to be able to ftp their holdings. However, these holdings would only be refreshed once a year. The two proposed formats are USMARC and ASCII (similar to the holdings format that we currently provide). NLM will consider the request to download holdings on demand and, after discussing this proposal with our programmers, we will make a decision.

Question: Will the FTS2000 number be available until the new DOCLINE comes out?

Answer: Yes.

Question: I noticed that during the presentation that a Loansome Doc user must indicate that they accept the copyright restrictions which apply for delivery of articles from the National Library of Medicine or for any of the other supplying libraries in the United States. Canadian copyright law is extremely different than U.S. copyright law and if we're implementing Loansome Doc in Canada there is going to be a need for Canadian users to be able to read and accept a relevant posting rather than a U.S. one for Canadian libraries supplying the same document. Is there a possibility of having Canadian or users outside the United States see a relevant copyright notice and accept it before ordering documents?

Answer: NLM staff will need to discuss your suggestion with CISTI, The Canadian MEDLARS Centre.

Question: In your redesign of DOCLINE have you given any consideration to adding a cell beyond the National Library of Medicine. Specifically, so that libraries can start using commercial document suppliers to fill requests that cannot to be filled through the academic and hospital system that precedes them. The advantage to having them beyond NLM is because they are more expensive suppliers, but we'd be able to use them as a last resort using our common processing stream.

Answer: We are aware that our DOCLINE users are interested in having commercial suppliers available through DOCLINE. This is currently being discussed at NLM. We appreciate your comment and we will consider your suggestion.

Question: Is it correct that the new DOCLINE system will only be accessible through the Web and that there will be no more dial in access?

Answer: That is correct.

Question: Will there be the capability with the new system to print out the incoming request immediately or will I have to download or capture it?

Answer: NLM is discussing this. We have not decided on specific options.

Question: Particularly in smaller libraries that have either one person or a part-time person it is very difficult. We need to be able to print the requests and get them done because we have so many people waiting for our services we can't spend a lot of time on DOCLINE. I was curious about what you said about the problems with telnet. Do you mean that telnet will no longer be used?

Answer: That's correct. We are designing a new system that will not require telnet capability. The DOCLINE system is our legacy system and the telnet capability was the only resource that NLM could implement for Internet access.

Question: Will we still be able to use QuickDoc?

Answer: Yes. NLM has been working with Jay Daly. We have been explaining to him our plans for the redesign of DOCLINE.

Question: With the new format are you going to provide a field for comments for the libraries? I find that I am using the same line I use for the comments for another library for our own comments. For example, the way the patron wants to have his document delivered. Are you planning to add a line for use inside the library?

Answer: Right now we are not considering a comment field for libraries.

Question: My question is about the availability of the video we just saw. I know my ILL staff would really like to see that.

Answer: NLM will make copies of the video and send them to the RMLs. Contact your RML if you would like to borrow it.

Question: On the Loansome Doc registration form it indicates that the user must have a LIBID when they register. We don't give out our LIBID number until we have a User ID. I would like for the form to tell the user to contact the Regional Library for numbers before they fill out the registration. Because what they are doing is filling out the registration not having a LIBID number getting off the system, calling us, then we have to set up the contract with them, then they have to get back on the system again and fill in their LIBID number. It really impacts on the Loansome Doc person because it involves two telephone calls to us to complete their registration. Is there anything you can do about that?

Answer: NLM has worked with the RMLs to establish a registration information page that must be read by the Loansome Doc user prior to completing the registration page. The registration page indicates that the user should contact his library prior to using the Loansome Doc service. There should only be one phone call if the directions are followed.

Question: I imagine that everything that you are doing is going to be year 2000 compliant.

Answer: Yes.

Question: Can you please make this fact evident in some kind of documentation for us to use with our information technology people? Hospitals are getting extremely paranoid about this especially on the networks that are in our hospitals which have some firewall sensitivities which in my case are limiting my Internet access. I think some documentation would really help us to communicate to our information tech people that it is year 2000 compliant and also information like what versions of Netscape or Explorer we should use to access the improved DOCLINE.

Answer: Your suggestion is very good. We will be working closely with the regional DOCLINE coordinators. They will have information that they will be able to include in their regional newsletters and perhaps on their listservs.

Comment: We just need some communication tools to help us in our settings.

Question: Are there plans for allowing international libraries, other than Canada, to enter their holdings into SERHOLD and eventually get into DOCLINE?

Answer: Yes, there are plans to allow international libraries access to DOCLINE. Right now we have several international medical libraries that are on DOCLINE, specifically our MEDLARS Centers. We are trying to gather information on other international medical libraries that should be on DOCLINE. NLM is discussing the possibility of collecting holdings data from international libraries. However, if we decide to do so, the data will not be collected until after the new system is implemented.

Question: We are getting many requests for Loansome Doc service from people who are insisting that documents are free. So, when you are reviewing the Loansome Doc pages maybe there is a way to make that clearer to people that various libraries have different policies. When they call, they are very insistent that it is a free service and at most of our institutions it is not, especially for people outside who are not affiliated with the institution.

Answer: The Loansome Doc registration information page has gone through several revisions recently. Initially we bolded a lot of information. We received comments there was a little too much bolding. So we revised it again. NLM staff will discuss your suggestion.

Question: Does it say that PubMed is free and Loansome Doc is not?

Answer: There is a statement in there that says "There may be a separate charge incurred for each article you request."

Comment: You may want to redesign it so that there are check boxes next to these very important things that they must check that they've read that particular line before they submit.

Continued on back page

CASSETTES

MEDICAL LIBRARY ASSOCIATION 1998 ANNUAL MEETING AND EXHIBIT PHILADELPHIA, PA



It's that time again. If you were unable to attend the very exciting and interesting MLA meeting in Philadelphia, PA this year, we have brought back as much of the conference as we could. We have the complete set of audio tapes for the conference. To borrow any of the tapes, contact Cheryl Sinkler at 1-800-338-7657 or 860-679-4500 or e-mail at sinkler@nso.uchc.ed. Please limit it to 3 tapes at a time for a two week period.

GENERAL SESSIONS

- GS1. **Welcome to MLA '98 and Presidential Address...***Rachael K. Anderson, AHIP, Director, Arizona Health Sciences Library, University of Arizona, Tucson*
- GS2. **Plenary I - John P. McGovern Award Lecture: Perspectives on Medicine and Microbes...**
Moderator: Frieda Weise, Executive Director, Health Sciences and Human Services Library, University of Maryland, Baltimore; Preserving Traditional Values and Changing Paradigms of Medical Education and Practice... Kenneth Ludmerer, MD, Professor of Medicine, School of Medicine and Professor of History, Faculty of Arts and Sciences, Washington University, St. Louis, MO; Emerging Disease Behind the Former Iron Curtain... Laurie Garrett, Science and Medical Writer, Newsday
- GS3. **Plenary II - The Janet Doe Lecture: Strategies and Measures for Our Next Century...***Wayne J. Peay, Director, Spencer S. Eccles Health Sciences Library, University of Utah, Salt Lake City, Utah*
- GS4. **National Library of Medicine Update**
- GS5. **Plenary III - The Digital Estate: Strategies for Surviving and Thriving in an Interactive Age...***Charles L. Martin, Jr., President, The Digital Estate Group, LLC, North Hampton, New Hampshire*
- GS6. **Legislative Update**
- GS7. **Plenary IV - Laugh for the Health of It...***John Morreall, PhD, President, HUMORWORKS® Seminars, Tampa, Florida*
- GS8. **Inaugural Address...***Jacqueline Donaldson Doyle, President, Medical Library Association, and Director of Learning Resources, Merrill Brown MD Health Sciences Library, Samaritan Health System, Phoenix, AZ*
- GS9. **Sealing the Time Capsule - MLA Time Capsule: Take One and Call Your Medical Librarian in 100 Years...***Lois Ann Colaianne, Associate Director for Library Operations, National Library of Medicine, Bethesda, MD*

SECTION PROGRAMMING

- 01. **Collection Development Section - Alphabet Soup or All Your Ducks in a Row: Selection Models for Purchase vs. Access in Collection Development**
- 02. **Cancer Librarians, Consumer and Patient Health Information and Veterinary Medical Libraries Sections. - Facing an Uncertain Future: Responses to Diagnoses**
- 03. **Dental and Public Services Sections and Outreach SIG - Innovative Services to Benefit Distant Practitioners and Learners**
- 04. **Medical Informatics and Public Health/Health Administration Libraries Sections - Public Health Informatics: Connections Between Public Health and Health Care Systems.**
- 05. **Research Section and Research Policy Implementation Task Force - Research for Decision Making: Evidence Based Practice for Librarianship**
- 06. **Pharmacy and Drug Information Section - Back to the Future: A Modern Perspective on Herbals and Their Relation to Alternative Medicine) The BMBASE Lecture)**
- 07. **Lesbian/Gay/Bisexual Health Sciences Librarian SIG, History of the Health Sciences, and**

- Relevant Issues Sections - The Human Rights Campaign: Advocacy Initiatives for Healthcare Legislation
08. Medical School Libraries and Hospital Libraries Sections - Living on the Edge of Tension: The Library's Position in the Managed Care Environment
 09. Medical Informatics/Educational Media and Technologies Sections - Evaluating Information Technology Projects
 10. Nursing and Allied Health Resources and Public Service Sections and Outreach Special Interest Group - Providing Library Services for Mid-Level Practitioners
 11. Relevant Issues and History of the Health Sciences Sections - Relevancy Ranking: Championing Involvement in Contemporary Social Issues
 12. Hospital Libraries Section and Research Policy Implementation Task Force - Empowerment Through Benchmarking: Practical Tips in Design and Implementation of Benchmarking Studies
 13. Collection Development Section - Peer Review in the Electronic Age
 14. Veterinary Medical Libraries Section - Future Imperfect: Issues in Veterinary Medical Librarianship
 15. Consumer and Patient Health Information and Research Sections - Consumer Health Information Services: Do They Make a Difference?
 16. Medical School Libraries and Medical Informatics Sections - Evidence-Based Medicine: The Library's Role in Twenty First Century Medicine
 17. Medical Informatics and Educational Media and Technology Sections - Evaluating Information Technology Products II
 18. Hospital Libraries and Public Services Sections - Product Enhancement: Value-Added Services in the Health Care Enterprise
 19. National Program Committee and Section Council - Visions of the Future: Reflections on the Past
 20. International Cooperation Section - International Cooperation - Past and Future
 21. Medical Library Education Section - Creating a Center of Excellence in Health Sciences Information Education: Perspectives from NLM Planning Grants
 22. Collection Development and Technical Services Sections - Management of Internet Resources
 23. Research Section and Research Policy Implementation Task Force - Evaluating Training: A Critical Research Need
 24. Chiropractic Libraries Section - Not-Traditional, Alternative, Complementary: Those Other Therapies
 25. Federal Libraries, Technical Services, and Medical School Libraries - Show Me the Money! Costing Out Services and Generating Revenue in the Era of Managed Care
 26. Educational Media and Technologies and Medical Informatics Sections - Digital Libraries: From Vesalius to the Visible Human
 27. Consumer and Patient Health Information and Medical Library Education Section - The Librarian's Role in Providing Consumer Health Information
 28. Public Services Section - The Spirit of Service Defined: Standards, Guidelines, and Accountability



The Digital Library: An Oxymoron? The Leiter Lecture and Colloquium 1998 is available on video tape from

the office. It features Jean-Claude Guedon, Ph.D. from University of Montreal. It runs 1 hr. 50 min.

The NLM video *Relais: A Document Delivery Solution at the National Library of Medicine - 1998* was

shown at MLA. It described the document delivery process at NLM prior to the implementation of Relais and the benefits of Relais as it is implemented. It runs 13 minutes.

If you'd like to borrow a copy, please contact the RML office at 800-338-7657 or 860-679-4500 or e-mail sinkler@nso.uchc.edu.

Calendar of Events

July 23, 1998 (1 day class)

Making the Transition: Converting to PubMed and Internet Grateful Med to Search NLM's Databases

Hanover, NH

Phone: 212-822-7396 or 800-338-7657

<http://www.nlm.nih.gov/mar/online/request.html>

July 24, 1998 (1 day class)

Making the Transition: Converting to PubMed and Internet Grateful Med to Search NLM's Databases

Hanover, NH

Phone: 212-822-7396 or 800-338-7657

<http://www.nlm.nih.gov/mar/online/request.html>

July 28-29, 1998 (2 day class)

Introduction to Web-based Searching for the Librarian and Information Specialist: Using PubMed and Internet Grateful Med to Search NLM's Databases

Farmington, CT

Phone: 212-822-7396 or 800-338-7657

<http://www.nlm.nih.gov/mar/online/request.html>

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Question: One of our network members yesterday asked me about electronic full text and I could see that in the future this could be totally automated if the library has access to electronic full text at the back end. I wondered if you had any comments about that?

Answer: This is currently being discussed at NLM.

Question: I have a question about an electronic fund transfer option similar to the OCLC? Another question regarding statistics that many of us recalculate in our institutions and while we are reinventing this can we pay some attention to that so that they will be useful to us at the other end as well. For example, collection development, copyright, etc.?

Answer: We discussed the electronic fund transfer payment system with Regions 1 and 8. NLM has agreed to print information on the DOCLINE receipt to alert potential lenders that the borrower is a participant in an electronic payment system.

Regarding the statistics, NLM is discussing how the data will be provided.

Question: Is there a way or will there be a way to delete users while in the administrative section of Loansome Doc? Some of my patrons forgot their password or they have registered 3, 4, or 5 times with new passwords. We'd like to clean up our records and also clean out records for people who have left our institution or that we no longer have an agreement to serve.

Answer: There is no way for you to delete Loansome Doc patrons. We appreciate your comment and NLM staff will discuss this issue.

The National Network of Libraries of Medicine
New England Region
University of Connecticut Health Center
263 Farmington Avenue
Farmington, CT 06030-5370



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